



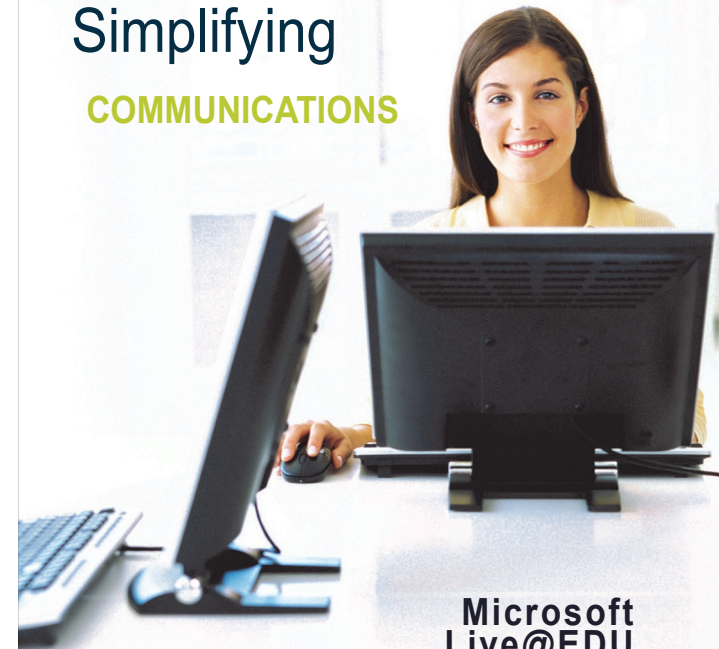
## Troubleshooting

Visit <http://my.liveatedu.com>

- The browser may prompt you to install Microsoft Silverlight plug-in before this page is visible.
- Locate the **HOW TO** section at the bottom of the window.
- Click the **HOW TO** link and then choose the tool that you need assistance using.
- Choose the appropriate tutorial instruction set to answer your question.
- The tutorial may require a few seconds to load and will begin playing automatically.
- When complete, choose **HOW TO** at the bottom of the window to view additional tutorials.

For further assistance, contact Okefenokee Technical College technical support personnel at **912.285.6008** or [dpittman@okefenokeetech.edu](mailto:dpittman@okefenokeetech.edu)

## Simplifying COMMUNICATIONS



Microsoft  
Live@EDU

Communication  
Services

## Microsoft LIVE@EDU

Supports:

- PC
- Mac
- Linux

## Enjoy the following flexible live services:

- Microsoft Outlook Live from any Internet connection
- Upload over 500 photos on Microsoft Spaces
- Mobile searches on your web enabled mobile device
- Video chats using Microsoft Messenger
- File sharing with Live SkyDrive



1701 Carswell Avenue  
Waycross, Georgia 31503  
912.287.6584 ph  
912.287.4865 fax

101 West 17th Street  
Alma, Georgia 31510  
912.632.0951 ph  
912.632.0952 fax

[www.okefenokeetech.edu](http://www.okefenokeetech.edu)



**OKEFENOKEE**  
TECHNICAL COLLEGE

Equal Opportunity Institution

Okefenokee Technical College understands that students are busy and need flexible solutions to manage their educational communication needs. We would like to introduce.....Microsoft LIVE@EDU!

## flexible solutions for

### SERVICES

- MICROSOFT OUTLOOK 10GB
- MESSENGER PC TO PC CALLING
- WINDOWS LIVE MOBILE
- SKYDRIVE - 25GB STORAGE
- WINDOWS LIVE SPACES
- OFFICE LIVE WORKSPACE
- WINDOWS LIVE WRITER

#### Microsoft Office Outlook Live

Outlook Live offers 10GB of inbox email storage as well as an optimized Outlook experience on the desktop, web or mobile phone. Outlook Live is a popular email system used in many large scale businesses today. See below for instructions.

#### How do I use Microsoft Office Outlook live?

Check BannerWeb for email address.

<http://www.okefenokeetech.edu> (click Banner Web link on the left)

- Log in to BannerWeb  
Click on **Personal Information**  
Click on **View email addresses**  
OTC email address listed as the preferred email address
- Navigate to <http://www.outlook.com> or Click the Student email link on the BannerWeb page.
- In the Windows Live ID Textbox, enter the email address obtained from BannerWeb.
- Next, enter your password. The default password is your six digit date of birth (mmdyy).
- Enter the required account information, and then click **I ACCEPT.**
- After your initial log in, simply go to <http://www.outlook.com> and log into your account.



### Yahoo! Or Hotmail Users

- If you have previously logged in with your Yahoo! or Hotmail account, that account will be present when you log in.
- To log into the OTC Live@edu account, click on sign in with a different account.
- Enter the OTC Live@edu email account information.



### Technical Support

Are you having difficulties? Please review the troubleshooting information on the back of this brochure or contact our technical support team.

**David Pittman**

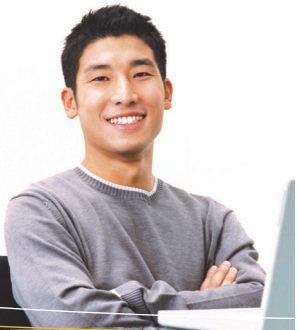
[dpittman@okefenokeetech.edu](mailto:dpittman@okefenokeetech.edu)

or

**Thomas Dial**

[tdial@okefenokeetech.edu](mailto:tdial@okefenokeetech.edu)

912.285.6008



Okefenokee Technical College now offers a communication system that is as cutting edge as our student population!

See <http://my.liveatedu.com> for more information.